

OBJECTIVE

To find a challenging full-time job opportunity as per my career interest in the field of User Experience

EDUCATION**University of Michigan- School of Information****Ann Arbor, MI***Master of Science in Information (Specialization: HCI and Social Computing)*

April 2011

- Honors: Awarded Merit Based Scholarship from School of Information
- Worked in a team project with Adobe and contributed towards design and development of a peer-to-peer sharing plug-in in Photoshop under the course *Advanced Project and Social Computing Design*
- Conducted research focused on studying the collaborative aspects of public displays deployed in a residential hall under the doctorate level course *Computer Supported Collaborative Work*

Indian Institute of Technology- Department of Design**Guwahati, India***Bachelor of Design, CGPA: 8.4/10*

April 2008

- Honors: Designed a mobile-based home-delivery management project that was showcased as "IIT Guwahati's Best 7 Projects"
- Thesis Project: User-centered design of "Collaborative Work Environment for School Education"
- Independently conducted and analyzed eye tracking studies for designing eye gesture based interaction

RELEVANT COURSES

Interface and Interaction Design, Evaluation of System and Services, Fundamentals of Human Behavior, Recommender/Reputation Systems, Computer Supported Collaborative Work, E-Communities

PROFESSIONAL EXPERIENCE**Institute of Social Research, University of Michigan****Ann Arbor, MI***Web Design Lead*

Sept 2010 – Present

- Leading design and development of web and mobile version of CensusScope (www.censuscope.org)

Sabre Airline Solutions**Southlake, TX***User Experience Intern*

June 2010 – Aug 2010

- Worked effectively with the in-house user experience team located in the US and Poland

University of Michigan Comprehensive Cancer Center**Ann Arbor, MI***User Experience Researcher*

Mar 2010-May 2010

- Conducted contextual inquiry of MCancer.org and compared it with its closest competitors

Geodesic Limited**Bangalore, India***Design Engineer, Concept Design and Usability Team*

July 2008 – July 2009

- Lead Designer for mobile related products such as Mundu IM, Mundu TV and MIMS Admin Console

Foundazione Bruno Kessler – IRST**Trento, Italy***Social Research Intern, Intelligent Interactive Information Presentation (i3p) Group*

May 2007 – July 2007

- Conducted User-Centered Design for a tabletop puzzle collaborative application to treat autistic children

RESEARCH PAPERS

- "User-centered Design of a Computer Supported Collaborative Work Environment in an Educational Scenario: a Case Study", presented at International Conference on Research in Design-09, IISc Bangalore.
- "Evaluation of Eye Gestures for providing Input to Computer-based Applications: Traversing the journey from Intuition into Reason", Design 1st Conference-08, MSRSAS Bangalore.
- More Publications and projects on www.kshitizs.com

SKILLS

- **User Experience:** Contextual interviews, Personas, Use cases, Case studies, Scenarios, Task analysis, Eye tracking, Think aloud protocol, Heuristic Evaluation, Action Analysis, Usability audit
- **Prototyping & Designing:** Low/high fidelity mock-ups and prototypes, Card sorting, Cognitive Walkthroughs, UML modeling, Information architecture, Wireframes, Visual thinking, Brainstorming, Presentations, Rendering, Problem solving and Idea generation techniques
- **Technical:** Drupal, Microsoft .Net 3.0 environment, Visual Studio 2008 (using C#), Microsoft Visio, Microsoft Expressions, Adobe Creative Suite, Flash Lite 3.0, Java, C++, C#, Actionscript 3.0, HTML, CSS